

GDPR Notice & International Users

Last Updated: January 19, 2026

Important Notice for International Users

TheIslandConcierge is a product of **Topchiyska Enterprises LLC**, a company registered and operating exclusively in the State of Michigan, United States of America. Our services are designed for and primarily aimed at users within the United States, specifically visitors and residents of Nantucket and Martha's Vineyard, Massachusetts.

This is a 100% United States-based and operated business.

Scope of Services

TheIslandConcierge provides concierge services for two specific U.S. locations:

- Nantucket, Massachusetts, USA
- Martha's Vineyard, Massachusetts, USA

Our services, content, and offerings are tailored exclusively for these U.S. destinations and are intended for users planning to visit or currently residing in the United States.

For Users in the European Union (EU) / European Economic Area (EEA)

While TheIslandConcierge does not specifically target or market to users in the European Union or European Economic Area, we recognize that individuals from these regions may access our application. This notice provides transparency about our data practices for such users.

Our Legal Basis

As a U.S.-based company not specifically targeting EU residents, TheIslandConcierge is not formally subject to the General Data Protection Regulation (GDPR). However, we are committed to responsible data practices and provide this information for transparency.

Data Controller Information

Data Controller: Topchiyska Enterprises LLC Michigan, United States of America Email: topchiyskas@gmail.com

What Data We May Collect

If you choose to use our services, we may collect:

- **Name** – for personalization and reservations
- **Email Address** – for communication regarding your requests
- **Phone Number** – for reservation-related contact

This information is collected only when you voluntarily provide it through our contact forms, AI chat feature, or subscription signup.

How We Use Your Data

We use collected information to:

- Provide our concierge services
- Create customized itineraries for U.S. travel
- Assist with restaurant reservations at U.S. establishments
- Manage your subscription account
- Communicate with you about our services

Data Storage and Transfer

All data collected by TheIslandConcierge is stored and processed in the United States. By using our services, you acknowledge and consent to the transfer of your data to the United States, where data protection laws may differ from those in your country of residence.

Third-Party Services

Our application uses the following third-party services, which may process data:

- **Stripe** (United States) – for secure payment processing
- **Supabase** – for database services
- **Vercel** – for application hosting
- **AI Services** – for chat functionality and recommendations

Each of these services has their own privacy policies and data handling practices.

Your Rights

Although we are not legally required to comply with GDPR, we respect your desire to control your personal information. Upon request, we will make reasonable efforts to:

- **Access** – Provide you with information about what personal data we hold about you
- **Correction** – Correct any inaccurate personal data

- **Deletion** – Delete your personal data from our systems
- **Data Portability** – Provide your data in a commonly used format

To exercise any of these rights, please contact us at topchiyskas@gmail.com. We will respond to requests within a reasonable timeframe.

Cookies and Tracking

Our application uses cookies and similar technologies for functionality and analytics purposes. These are standard technologies used by most web applications. You can control cookie settings through your browser preferences.

Data Retention

We retain personal data only for as long as necessary to provide our services. Account information is retained while your account remains active. You may request deletion of your data at any time.

Security

We implement reasonable technical and organizational measures to protect personal data. However, no internet transmission is completely secure, and we cannot guarantee absolute security of data transmitted to our U.S.-based servers.

Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children.

No EU Representative

As a U.S.-based company not targeting EU users, we have not appointed a representative in the European Union. All inquiries should be directed to our U.S. contact information.

For Users in the United Kingdom (UK)

Similar to EU users, TheIslandConcierge does not specifically target users in the United Kingdom. UK users who choose to access our services do so with the understanding that:

- Our services are U.S.-focused
- Data will be transferred to and processed in the United States
- U.S. data protection laws apply

For Users in Other International Locations

Users accessing TheIslandConcierge from any country outside the United States acknowledge that:

- This is a U.S.-based service for U.S. destinations
- All data is processed and stored in the United States
- Local data protection laws of your country may not apply
- By using our services, you consent to U.S. data processing

California Residents (CCPA)

California residents may have additional rights under the California Consumer Privacy Act (CCPA). For information about your CCPA rights, please refer to our main Privacy Policy or contact us directly.

Changes to This Notice

We may update this GDPR Notice from time to time. Changes will be posted on this page with an updated revision date.

Contact Us

For any questions regarding this notice or our data practices, please contact:

TheIslandConcierge A product of Topchiyska Enterprises LLC Michigan, United States of America Email: topchiyskas@gmail.com

By using TheIslandConcierge, you acknowledge that you understand this is a United States-based service, your data will be processed in the United States, and you consent to such processing regardless of your country of residence.

The user hereby agrees to defend, indemnify and hold harmless Topchiyska Enterprises LLC and all of its products representatives, and their respective affiliates, officers, directors, executive committee, managers, members, employees, contractors, subcontractors and agents - the "Indemnified Parties" - from any and all claims, demands, suits, causes of action, damages, costs, obligations, losses, settlements and judgments, including without limitation attorney's fees and costs - a "Claim" - in whole or part arising out of or in any way connected with the Pilot Project (including infringement Claims).